

# SCRIPTING USEFUL AI PROMPTS FOR COMMUNITY SUPERVISION SOLUTIONS

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# Al as "partners" in Community Supervision

- As a personal assistant
   Can assist with things like letters, emails, and record keeping
- As a team supporter
   Can improve communications and sharing of information like reports
- As an engager and case manager
   Can improve service delivery and client interactions
- As a support specialist
   Can help assess risk, monitor client movement, or verify client identity.
- And as a service transformer
   Can help optimize data and services to improve outcomes



# **Human Oversight Emphasis**

#### Al as a Tool, NOT a replacement of human intervention

- Enhances decision-making, doesn't replace it
- Human review essential for accurately and ethically interpreting results to ensure more effective decisions/actions
- ALWAYS FOLLOW YOUR LEGAL AND DEPT. POLICIES ON AI USE!!!!

#### **Example:**

• All can help identify recidivism trends or case level risk factors for attention, but supervisors/officers decide what it means, resourcing decisions, interventions used, etc.



## Demo 1a Example - OFFENDER RISK MANAGEMENT

## AI in Data Analysis and Targeted Interventions

**Prompt:** "Analyze a dataset on probation outcomes to identify trends and predict recidivism rates."

- Insights on high-risk groups.
- Tailored risk-driven case management strategies.



## **Demo 1b Example - CASE SUPERVISION PLANNING**

# AI in Data, Case Analysis and Case Planning

**Prompt:** "Act as a professional probation officer. Develop a detailed case supervision plan for an offender based on the following information"

- Insights on client background vs. risk concerns
- Strategies for targeted interventions.



# Demo 2a Example – Training Support

**TOPIC: Drug Treatment Intervention Based On Best Practice Standards** 

Prompt: "provide a detailed Probation Officer/Provider and lesson plan covering drug treatment interventions based on best practice standards." Output:

- Objectives: Drug Treatment Training Class and Lesson plan focused on the justice-involved
- Skills: drug use/treatment principles, case planning/referrals, monitoring compliance, behavioral change, officer skills, etc.
- Exercises: Scenario based role-play, case planning exercise, etc.



# Demo 2b Example - Training Support

**TOPIC: Adaptable Roleplay Scripts For Mi Skill-building** 

Prompt: "I am a probation officer. provide MI roleplay scripts for client who is ambivalent about drug use, treatment engagement, and responsible behaviors"

- Role play script using MI skills to decrease client ambivalence toward positive changes
- Skills: learn and practice the skills in a training class.
- Exercises: Scenario based role-play



# Demo 2c Example – Training Support

**TOPIC: EBP and CBI Training Plans** 

Prompt: "provide reflective exercises on evidence-based CBI that explains the link between thoughts and behaviors"

- Training plan
- Skills: skills-based training content.
- Exercises: walk through content and role play



# Demo 3 Example - HR/Professional Development

#### **Prompt:**

• "Provide a professional development plan and strategy for a fictional probation officer who needs more training on the profession, increased organizational and time management skills, and improved interpersonal skills with teammates. Break it into an outline and presentation to the staff member with time limited goals."

- Strengths: Directly identifies strengths and growth areas
- Results: clear direction on staff improvements, goals



# Demo 4 Example - Community Resource Referrals

# **Prompt:**

"Provide all indigent level drug abuse and mental health treatment, basic living, and transportation assistance resources for zip codes 75201 And 75207."

- Strengths: better community resourcing for clients
- Results: Quick access to areas resources by need/category



#### **Demo 5 Example - Streamlined Reports, Improved Operations**

**Prompt:** "Draft a pre-sentence investigation report summarizing the offender's criminal history, risk level, and recommendations for sentencing."

**Prompt:** "summarize case notes related to supervision results, compliance, progress, needs, and activities for last 12 months" **Prompt:** "summarize the impact of relevant statutes, policies, and regulations affecting community supervision operations for local office"



## CHALLENGES AND CONSIDERATIONS

- Bias and Fairness
- Accountability
- Transparency
- Overreliance on AI vs. professional skills/oversight
- Training and knowledge gaps
- Data security and privacy



# **SUMMARY**

- •AI powerful augmentation tool, used responsibly
- Should always place "staff" in the driver's seat
- Guided by statutory and policy limitations
- Never replaces human intervention or judgement
- •Generative AI transparent, monitored closely

